Québec City, Canada

An exceptional environment to hold international events!

Be charmed by Québec City!

Through breathtaking architecture, pedestrian-friendly streets and fortifications unique in North America, Québec City recounts its fascinating story of history and culture. From the old walls of the city to the cobblestones of Petit-Champlain and Place Royale, Québec City is a living stage. A superb walkable city waiting to be explored. The fortified city of Québec, today a UNESCO Heritage Site and veritable treasure trove of experience, is the first urban district in North America to be so designated. It counts the largest concentration of 17th and 18th century buildings in North America.

A jewel of a city, Québec City is now preparing its 400th anniversary celebrations in 2008. Québec City was founded in 1608 by Samuel de Champlain and was once the capital of France’s vast empire in the New World.
A world-class destination

- Ranked 6th among 115 worldwide destinations by National Geographic Traveler, March 2004
- Named 3rd best North American destination (and 1st Canadian) by readers of Travel and Leisure Magazine, July 2004
- Numbered 3rd among North America’s top 10 destinations according to the Top 100 Reader’s Choice Award in Condé Nast Traveler, November 2003
…and his Convention Centre!

The Québec City Convention Centre was awarded top honours in 2006, as it was crowned best in the world by the International Association of Congress Centres (AIPC) from a field of 19 finalists who had qualified for this competition.

Other awards

- **Apex Award 2003** : Named 3rd in the world
- **EcoGeste 2003** : Award winner for building management category for its success in reducing greenhouse gas (GHG) emissions and its outstanding energy performance
- **Stellaris 2004** : For its outstanding energy performance, the corporation received the Award in the Energy Efficiency category
- **Octas 2004** : Business processes transformation, 500 employees and less category

Each year, Québec City plays host to a number of major business events and gatherings such as the 3rd Summit of the Americas, the UNESCO first-ever International Forum on Physical Activity and Sport and hundreds of International, American and Canadian events. Québec City and his Convention Centre are indeed the ideal leisure and travel destination and deserve to be chosen as host of the IFOMT Meeting.
An unforgettable destination prized by the delegates!

Enjoying a worldwide reputation for being clean and safe, Québec City remains a truly distinctive destination with its legendary «joie de vivre», gastronomy, French culture with a European touch and outstanding historic sites.
A perfect location

Your attendees will love being able to walk to the many attractions that make Québec City such a special place.

- Old Québec - A world Heritage gem recognised by UNESCO
- Dufferin Terrace – A beautiful promenade with breathtaking views of the St. Lawrence River
- The Citadel of Québec – The largest active fortress in North America
- Musée national des beaux-arts de Québec
- In the heart of the city at the centre of a remarkable hotel, tourism, and business district
- Just a short walk from the Québec City Convention Centre, superior category hotels offer a total of over 3,000 rooms and suites. Two of these hotels connect directly to the Centre via underground passageways.

Québec City Convention Centre:

- Four separate entrances affording privacy and a sense of exclusiveness
- Six public areas, including four with abundant natural light
- Large windows affording panoramic views of the city and surroundings
- A memorable culinary experience
- State-of-the-art technology
  And more…
The Centre is proud member of both the Canadian Green Building Council and the U.S. Green Building Council. The Québec City Convention Centre is currently in the process of obtaining LEED Existing Building accreditation.

In 2001, the Convention Centre welcomed its first event with an environmental focus: The Summit of the Americas. Throughout this event, the Government of Canada developed a pilot project to prepare waste audits for conventions. Next came the XII World Forestry Convention in 2002, the first international zero waste event held at the Convention Centre. Since then, the demand for events with minimal impact on the environment has only increased.

_A peace of mind_

The Centre is committed to creating an enjoyable and gratifying experience for each and every one of your attendees. Our qualified personnel is trained to react promptly in the event of an emergency situation.
An International Crossroads

Since its opening in September 1996, the Québec City Convention Centre welcomed over fifty international events and was the host of prestigious formal ones such as:

52nd NATO Parliamentary Assembly
• November 2006 - 700 participants

3e Congrès mondial des chambres de commerce
• September 2003 - 1 200 participants

Annual Meeting of the American Phytopathological Society
• August 2006 - 1 600 participants

XIXème International Association of Science Parks World Conference
• September 2002 - 550 participants

Society for Study of Reproduction
• July 2005 - 1 200 participants

IIIe Sommet des Amériques
• April 2001 – 750 participants

23ème Congrès mondial de buiatrie
• July 2004 - 1 500 participants

Conférence parlementaire des Amériques
• September 1997 - 950 participants

XIIème Congrès forestier mondial
• September 2003 - 3 600 participants

Upcoming Events

32e session du Comité du patrimoine mondial
• June 2008 - 800 participants

14ème International Congress on Molecular Plant-Microbe Interactions
• July 2009 - 1 200 participants

Assembly of First Nations
• July 2008 - 1 200 participants

2009 Biennial Conference on the Biology of Marine Mammals
• October 2009 – 1 300 participants

XIIème Congrès mondial de la Fédération internationale des professeurs de français
• July 2008 - 2 200 participants

2011 Ducks Unlimited Annual Convention
• May 2011 – 1 300 participants

Canadian Bar Association - Canadian Legal Conference 2008
• August 2008 – 1 200 participants

19ème Meeting of the International Society of STD Research (ISSTDR)
• July 2011 – 1 000 participants

Sommet de la Francophonie
• October 2008 – 5 000 participants

APPENDIX 1
AIPC Media Release
on the 2006 APEX AWARD
to the Centre des congrès de Québec

APPENDIX 2
Map of the conference surrounding
and downtown Quebec City

APPENDIX 3
What was said
Centre des Congrès de Québec Takes 2006 AIPC Apex Award

The Board of Directors of the International Association of Congress Centres (AIPC) has announced that the winner of the 2006 AIPC Apex Award for "World’s Best Congress Centre is the Centre des Congrès de Québec of Québec City, Canada. The presentation was made at this year’s AIPC General Assembly in Montpellier, France, from a field of 19 finalists who had qualified for competition in this highly sought-after award under stringent qualification criteria.

"We are very pleased to offer our most sincere congratulations to the Centre des Congrès de Québec for their win of the 2006 AIPC Apex Award, particularly given that we all had the opportunity to experience their fine levels of service and facilities during their hosting of our 2005 Annual Conference", said AIPC President Barbara Maple. "It is clear that their clients have the same high opinion of the Centre as we did, as those client evaluations are the entire basis for how the winner is selected. As with every AIPC Apex Award, Québec's achievement is a demonstration of the extent to which great service and satisfied clients can advance a centre in today's highly competitive meetings market".

The AIPC Apex Award is made annually on the basis of a comprehensive performance and customer satisfaction analysis carried out by an independent team at the European School of Management in Paris, France. The "blind evaluation used in the selection process ensures an objective analysis of the data arising from a series of surveys covering such topics as congress facilities, project management, customer relations, catering and technology. AIPC Apex Award surveys are completed by event organizers and meeting planners and provided in confidence directly to the evaluation team, who rate centres accordingly.

The AIPC Board also recognized the two runners-up to this year’s award; the Brisbane Convention Centre of Australia and the Palacio de Exposiciones y Congresos a Coruna.

"While only one "World’s Best Congress Centre emerges from the AIPC Apex Award, the position of runner-up is obviously a significant accomplishment as well", said Maple. "In fact, all participants are winners, since each competitor gets an individual evaluation report on their particular centre's results, which enables them to see how they are rated by clients in various aspects of their operations and enables them to focus on these to improve performance. This report is part of our addressing AIPC's overall mission of enhancing excellence
in centre management, and an equally important outcome of the evaluation process".

The Award was initiated in the year 2000 as a way of recognizing the achievements of AIPC members in congress centre management. Previous AIPC Apex Award winners have been the Melbourne Exhibition & Convention Centre in Australia, Congress Innsbruck in Austria, the Vancouver Convention & Exhibition Centre in Canada, the Palacio de Congressos y de la Musica de Bilbao in Spain, Cairns Convention Centre in Australia and the Congress Centre Sofia in Bulgaria.

Founded in 1958, AIPC is a professional, non-profit association of 149 of the world’s leading meeting facilities in 53 countries around the world. Its mission is to encourage and recognize excellence in congress centre management, and it supports this mission with activities designed to assist members in improving their level of management expertise in such areas as operations, finance, technology, staff development, marketing, client relations and environment. It is based in Brussels, Belgium.

For further information and pictures please contact marianne.de.raay@aipc.org
1. Québec City Convention Centre
2. Parlementaire
3. Musée National des Beaux Arts
4. Musée de l’Amérique française
5. Musée de la civilisation
6. Place Royale
7. Petit-Champlain
8. Louis-Joliet Ship

Hotels in a 15 minute walk radius:
1. Delta Québec
2. Hilton Québec
3. Courtyard Marriott Québec
4. Hôtel Palace Royal
5. Hôtel Loews Le Concorde
6. Hôtel Château Laurier
7. Fairmont Le Château Frontenac
Ms. Jessica Martin  
Director of Sales  
Quebec City Convention Centre  
900, Boul. Rene’-Levesque Est  
2e etage  
Case Postale 37060 Quebec  
Canada G1R 2B5

Dear Ms. Martin:

We recently held the annual meeting of the Division of Plasma Physics in Quebec at the Centre des congres de Quebec. It was a very successful meeting, and I wanted to write and commend the City of Quebec on having one of the finest convention facilities I have ever worked with in my 23 years as a convention planner.

The facility itself is very well managed - clean and well maintained. The staff was exceptional. The food was delicious and nicely presented and the catering staff very accommodating. Brigitte Cantin was a delight to work with - very efficient, attentive and professional. Our last minute requests were handled cordially and quickly. The uniformed greeters were an immeasurable help in guiding the attendees and answering questions. This service was very helpful to our staff as well, in that there were many fewer questions asked at our registration desk. The security personnel were the best I have ever seen - although I hate to admit it, definitely a cut above that of U.S. convention centers.

In general, we were completely delighted with the City of Quebec, as were our attendees. I hope we will be able to bring another convention to your charming and welcoming city.

Sincerely,

[Signature]

Donna M. Baudrau, CMP  
Director of Meetings and Conventions
Message d'origine
De : Steve Nelson [mailto:snelson@scisoc.org]
Envoyé : 15 août, 2006 19:22
À : Audrey Martin
Objet : FW: Quebec

Audrey: Our meeting in Quebec was outstanding! The center, city, and everyone we met were great. Below is a letter from the APS president to staff. Steve

Original Message
From: John Andrews [mailto:jha@plantpath.wisc.edu]
Sent: Tuesday, August 08, 2006 10:50 AM
To: Betty Ford
Cc: Amy Hope; Steve Nelson
Subject: Quebec

Betty - my thanks and congratulations to you and your staff for a most successful meeting at Quebec. I know that many people played a role in this and over many years (actually I was on Councilors' forum when the decision all that time ago was made to go to Quebec). As I said publicly on the Tuesday night closing session, in all my time (some 35 years) of going to scientific meetings, I never remember a meeting by APS or any other society that came off better. Of course I had something riding on this as president and may not be completely objective! But it seems we had a "perfect storm" of multiple successes - the city, the convention center and its staff, the local arrangements, the science, the hotels, the food, and even the weather. If people went away unhappy from this meeting then my conclusion is that they cannot be happy anywhere. Now we need to see if we can piece together why all this happened and see if we can do it again.... and again...

regards,
John H. Andrews
Plant Pathology Department
1630 Linden Dr
University of Wisconsin, Madison, WI 53706
17 October 2005

Mr. Claude Pinault
President & CEO
Québec City Convention Centre
900 boul. Rene-Levesque East, 2nd Floor
Québec QC G1R 2B5

Dear Mr. Pinault,

I am a meeting and event manager with Conferon, Inc. My clients, Federation of Analytical Chemistry and Spectroscopy Societies (FACSS), just completed their annual conference at your lovely centre. I wanted to write this letter to express to you how wonderful and responsive your staff is.

Catherine Forgues was my facility contact. From pre-planning to onsite, she was amazing! While I have been planning meetings for almost ten years, this was one of the easiest planning experiences I have had. Catherine was so great and made sure that nothing fell through the cracks. She is a true gem.

The other people I would like to mention are Anne-Isabelle Pelletier, Guy Burns and Jean-François Ledue. All of them worked diligently to make the client happy. They dealt with any timing issues with speed and charm. I felt very comfortable leaving things in their hands. If they said it was going to be done, than it was done!

I feel very fortunate to have worked with all of them. Thank you so much for such a wonderful meeting experience. I hope to be back!

Best regards,

Patti Steele, CMP
Manager, Meeting and Event Operations
August 21, 2003

Louis Vaillancourt  
Events Coordinator  
Quebec City Convention Centre  
900 boul. Rene-Levesque Est. 2nd Etage  
Case postale 37060  
Quebec (Quebec) G1R 2B5  
Canada  

Dear Louis,

On behalf of the American Fisheries Society I want to thank you and your expert staff at the Convention Center for your wonderful hospitality. Everyone was so helpful and went out of their way to make sure our meeting was a success. Your facility was just perfect and never before have I heard so many positive comments about a Convention Center and the service within. Everyone said you were a pleasure to work with. I truly mean this. It was terrific. Thank you so much for making it all happen.

Please convey our appreciation to everyone involved in making the 133rd Annual Meeting of the American Fisheries Society an event to remember. You took excellent care of us. Merci!

Sincerely,

[Signature]

Betsy Fritz  
Director of Administration and Finance  

Cc: Claude Pinault, President & CEO
June 16, 2001

Delivered by hand

Mr. Claude Pinault
Chief Executive Officer
Québec City Convention Centre
900, boul. René-Lévesque Est, 2nd Floor
Case postale 37060
Québec, Québec G1R 2B5

Dear Monsieur Pinault:

Re: ISHAGE 2001 Annual Meeting

On behalf of the International Society for Hematotherapy and Graft Engineering and particularly the conference organizing “team”, we would like to express our sincerest gratitude for the exceptional service that we have received from the Québec City Convention Centre staff.

Two years ago, some of our conference staff had the pleasure of being hosted for a site visit of your lovely city and convention centre by Ms. Lynn Chiasson. Her enthusiasm and confidence in the convention centre team was refreshing and comforting. We left with a sense of calm and assurance that we would have a successful meeting in 2001.

Our meeting has exceeded our expectations. Your team is knowledgeable, attentive, proactive, professional and genuinely fun to work with. Marie Simard and Jean Chiricota took exceptional care of our group and are two of the most helpful and accommodating conference staff that we have ever encountered. No request was too large or too small. Our many varied requests were met with the consummate “can do” attitude.

We would also like to acknowledge your “invisible” cleaning team. The centre was always immaculate and tidy.

Please extend our kudos to all of the members of the convention centre staff. We were very impressed and look forward to another opportunity to return to this beautiful city.

With kindest regards,

Lisa Markus
Meeting Manager

cc: Lynn Chiasson
Jean Chiricota
Marie Simard